

SMART TIPS

Load your tax refund to your Wisely[®] account

wisely
by ADP

Get your tax refund fast when you direct deposit it to your Wisely account.

Follow these five easy steps to a speedy tax refund:

- 1 If you haven't already done so, complete your upgrade¹ in the myWisely app.²
- 2 Get your Wisely account and routing numbers.
- 3 Enter your account and routing numbers in the refund section when you file your return.
- 4 Select "checking" as your account type on your tax form.
- 5 Set up alerts in the myWisely[®] app² and get notified when your tax refund arrives.

Your tax refund will be added to your Wisely account as soon as your return is processed and completed by the IRS. No more waiting for your check to arrive in the mail.

Next steps

Our customer care team does not have information on when your tax refund will arrive. To check the status of your refund, please visit the IRS website at <https://www.irs.gov/>.

If you recently got married, or changed your name please contact Wisely Customer Service at 1-866-313-6901 to update your account so your name matches the name on your tax return. This could help avoid any issues in loading your tax refund when it arrives.

¹ If you have a Wisely Pay card or Wisely Cash card (see back of your card), access to certain features or loading funds from sources other than the company you received your card through requires an upgrade, which you can request in the myWisely app or by calling the number on the back of your card. Requesting an upgrade will automatically initiate an identity verification process utilizing your personal information already on file which must be validated in order to upgrade. Card may be restricted or closed if your identity cannot be verified. Upgrade may not be available to all cardholders. If you have a Wisely Direct card (see back of card), you're already upgraded.

² Standard message and data rates may apply.

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